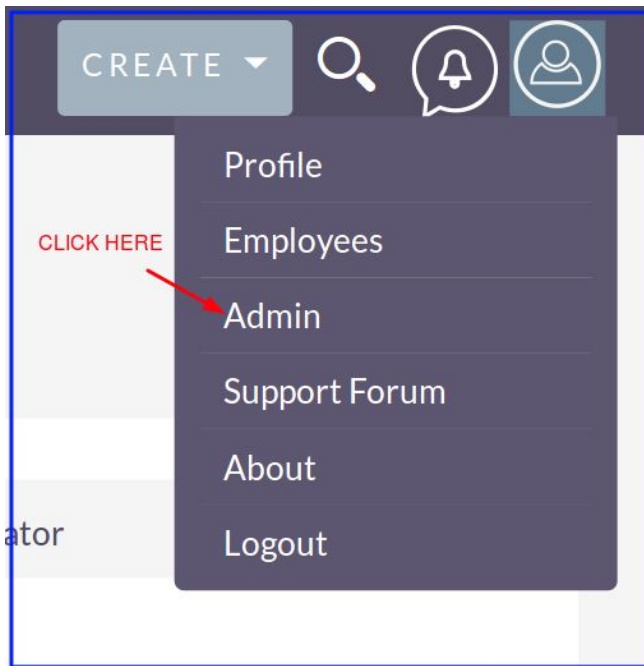# SuiteCRM Twilio Power Dialer
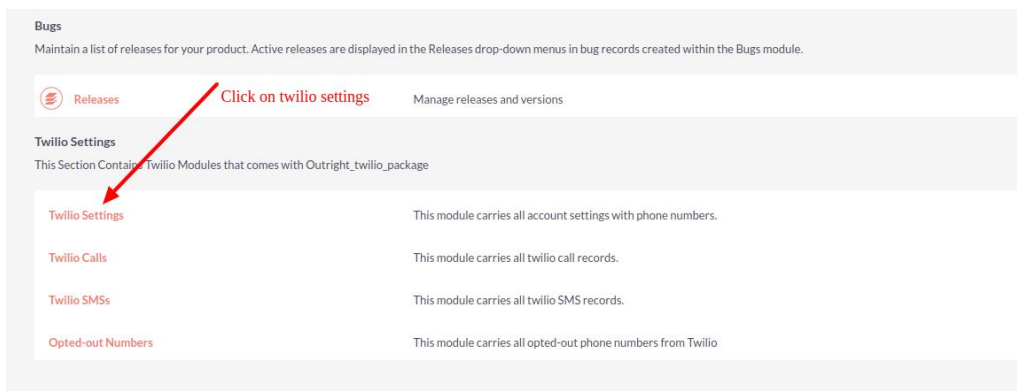
Configuration & User Guide

Configuration Guide:-
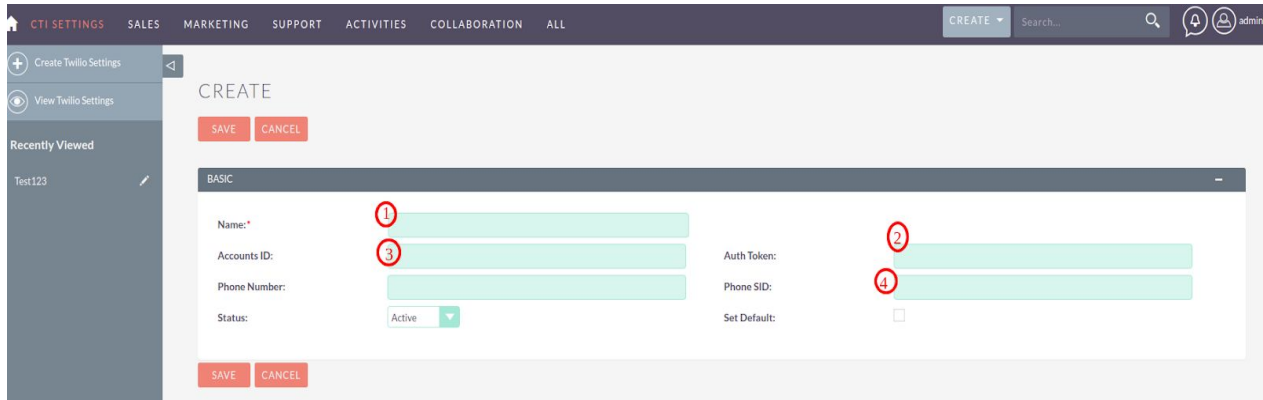
1.Go to the Administration page.

2. Click on Twilio settings.

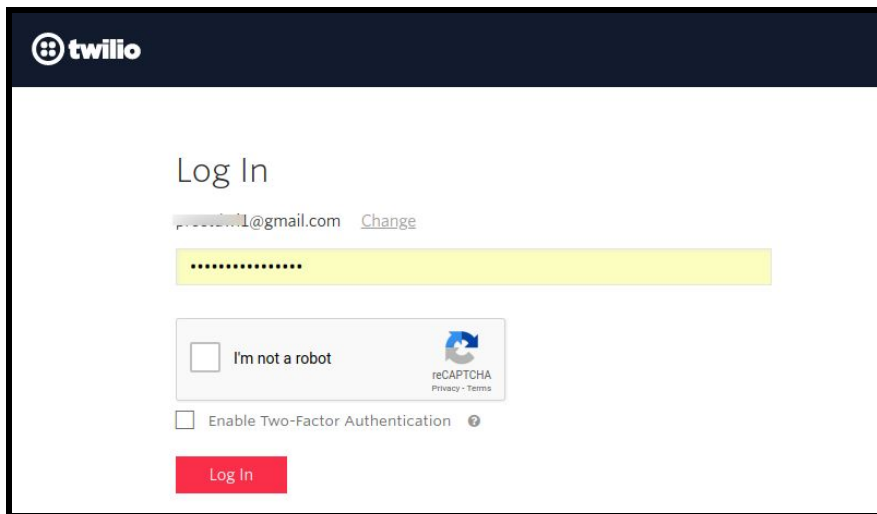**3.** Create record in Twilio Settings.

3.1 Enter the Name.

3.2 Enter the Account ID from twilio account.

3.3 Enter the Auth key from twilio account.

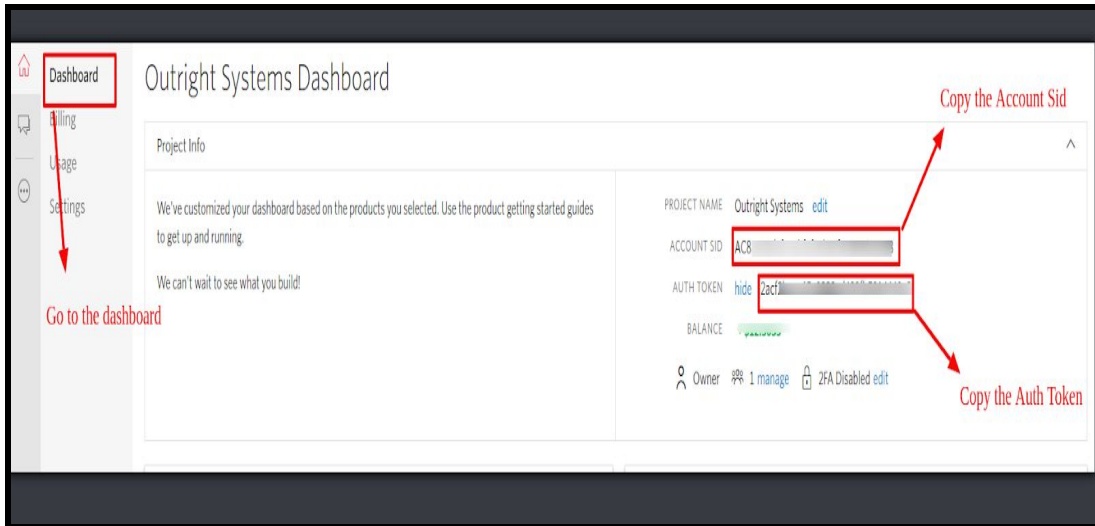**3.4** Enter phone number from twilio account.

3.5 Enter phone SID from twilio account.

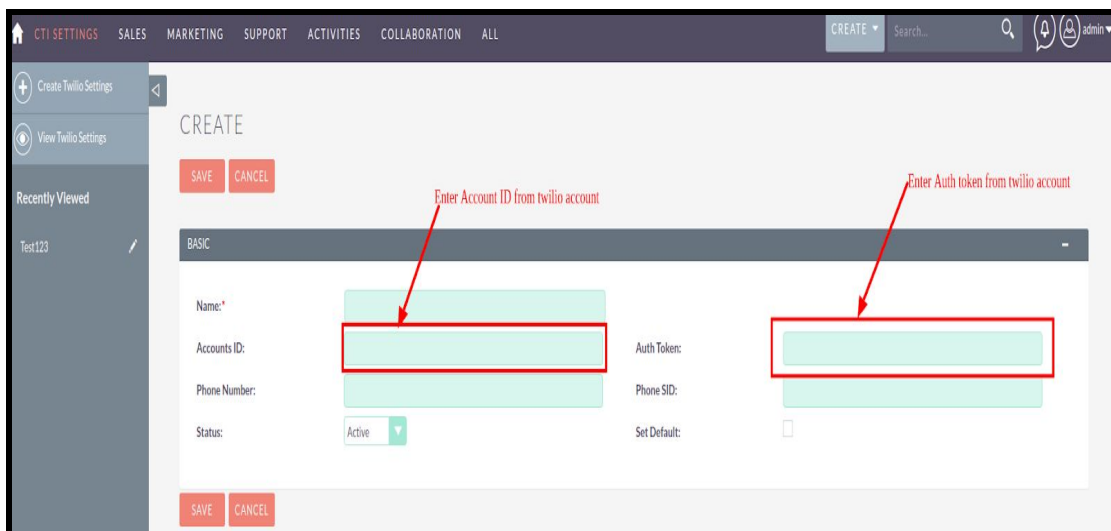**4.** Log into http://www.twilio.com using your Twilio Account.
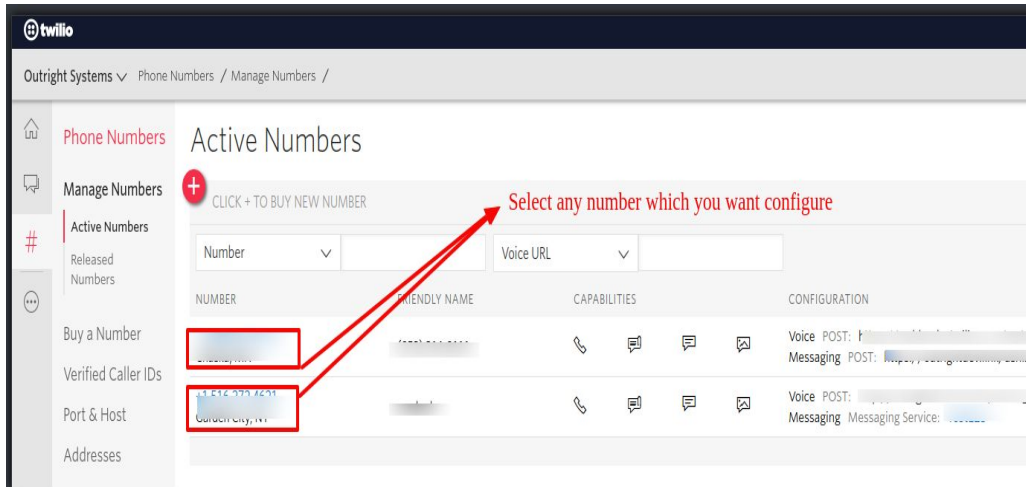
5. Go to the Dashboard.

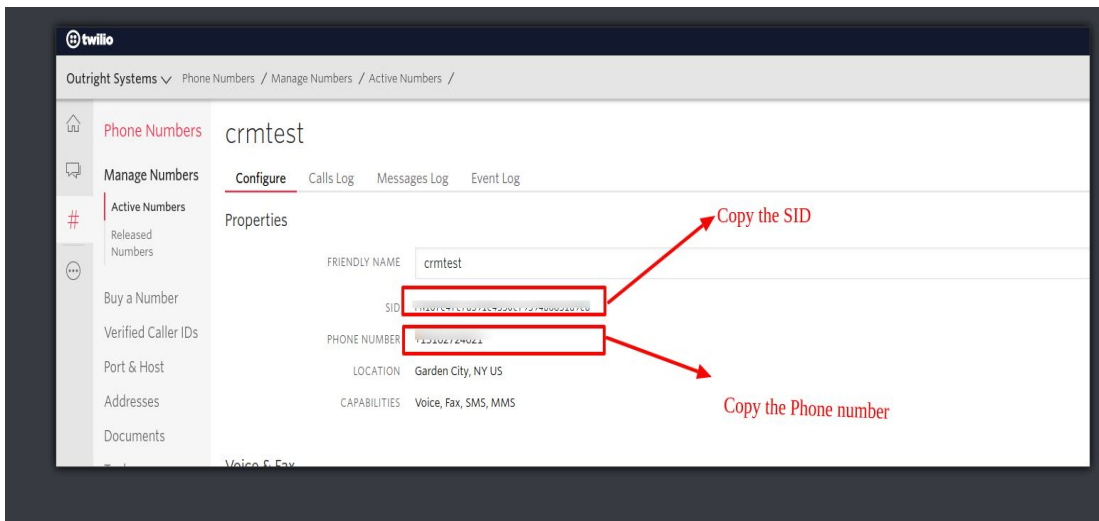**5.1** Copy and paste "Account SID" and "Auth Token" from the dashboard.

5.2 Paste Account ID and Auth key into CTI settings.
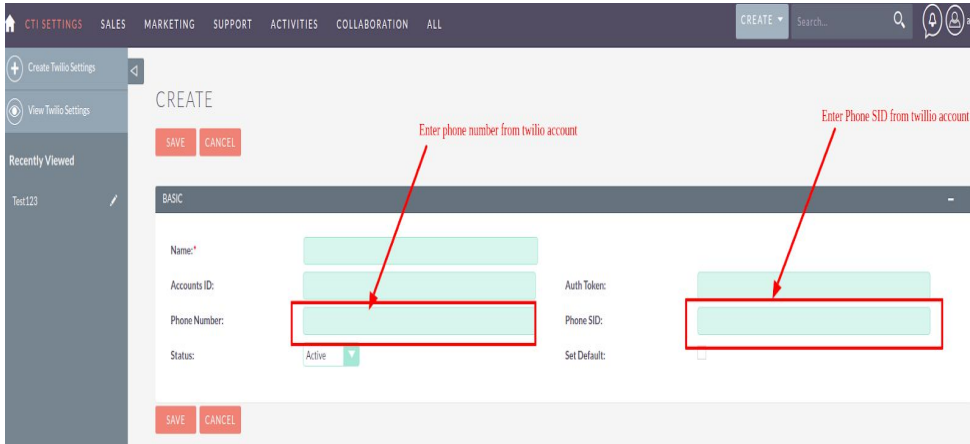
5.3 Select any number which you want to configure.

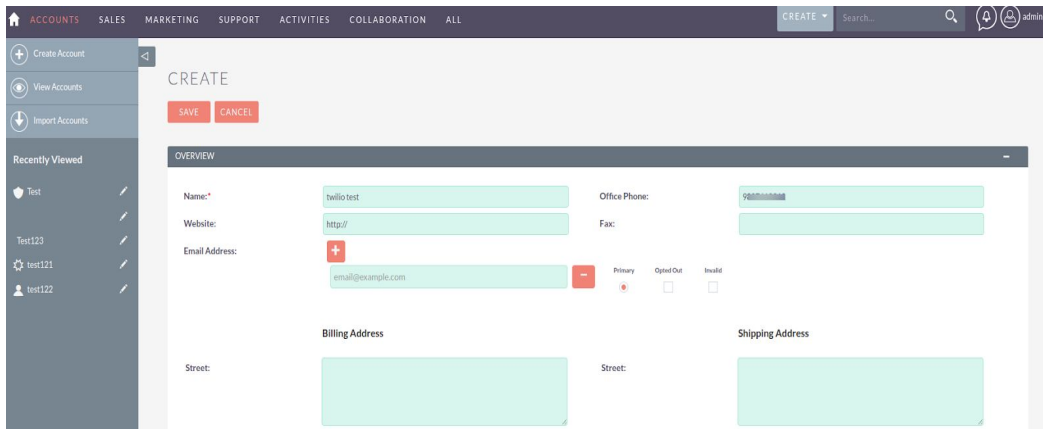**5.4** Copy and paste "phone SID" and "Phone number" from the dashboard.

5.5 Add phone number and phone SID into CTI settings.

User Guide:-

1. Go to the module list page (For which you want to click to call/sms functionality).

1.1 Create and save a record and to fill with phone number.

1.2 Now, click here to call.

1.3 While clicking on call icon ,pop-up will appear.