

SugarCRM Email2Lead

Installation Guide

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Outright

Pre-requisites

Please follow the below steps before installing the Record Receiver.

- **1.** Log in as an Administrator.
- 2. Verify the CRM version should be compatible with Record Receiver.
- **3.** CRM should have the <u>Outright utils</u>, if not then install the OutrightUtils package first then install the Record Receiver.
- **4.** You must have a Group Inbound account to configure the Record Receiver.
- **5.** Cron Job must be set up in CRM.

Installation Guide:-

- **1.** Go to the Administration page.
- 2. Click on "Module Loader" to install the package.



3. Click on "Choose File" button and select the Record Receiver.zip.

	Name	÷	Action	Enable/Disable	Туре	Version
Outright_min_utils			Uninstall	Disable	module	4.3
	Select	t the record rec	eiver.zip file Cli	ck here to upload the	record receiver.zip	
	Select	t the record rec	eiver.zip file Cli	ck here to upload the	record receiver.zip	

4. Click on "**Upload**" to upload the file in CRM and then click on the Install button.

	Name	÷	Action	Enable/Disable	Туре	Version
Outright_min_utils			Uninstall	Disable	module	4.3
				Click Here to install		
Module Browse	No file selected.		Ipload 🔰	Click Here to install		
Module	No file selected.] [Click Here to install		
Module	No file selected.			Click Here to install	Туре	Version

5. Again go to the Administration page and click on repair.

Import Wizard	L
1 Upgrade Wizard	Ĺ
Backups Click Here	B
P Repair	c
Diagnostic Tool	c
Se Tracker	E
PDF Manager	N
B Web Logic Hooks	N

6. Click on "Quick Repair and Rebuild" and click on execute button.

NOTE: After Installing each plugin, It is mandatory to repair and execute.

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