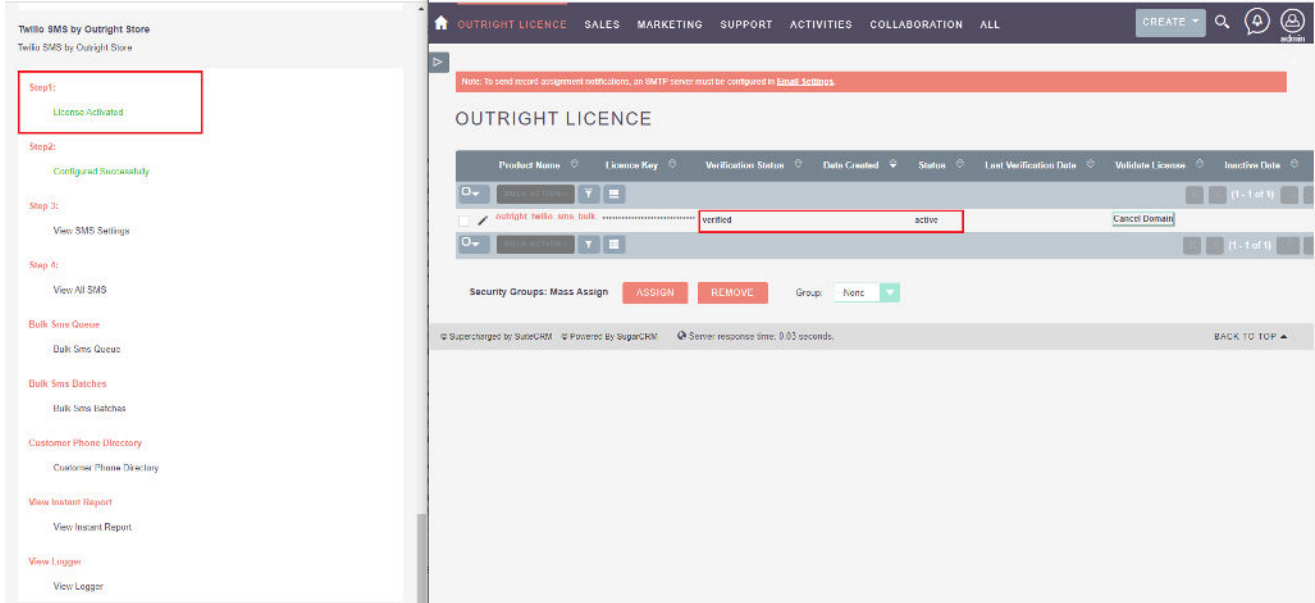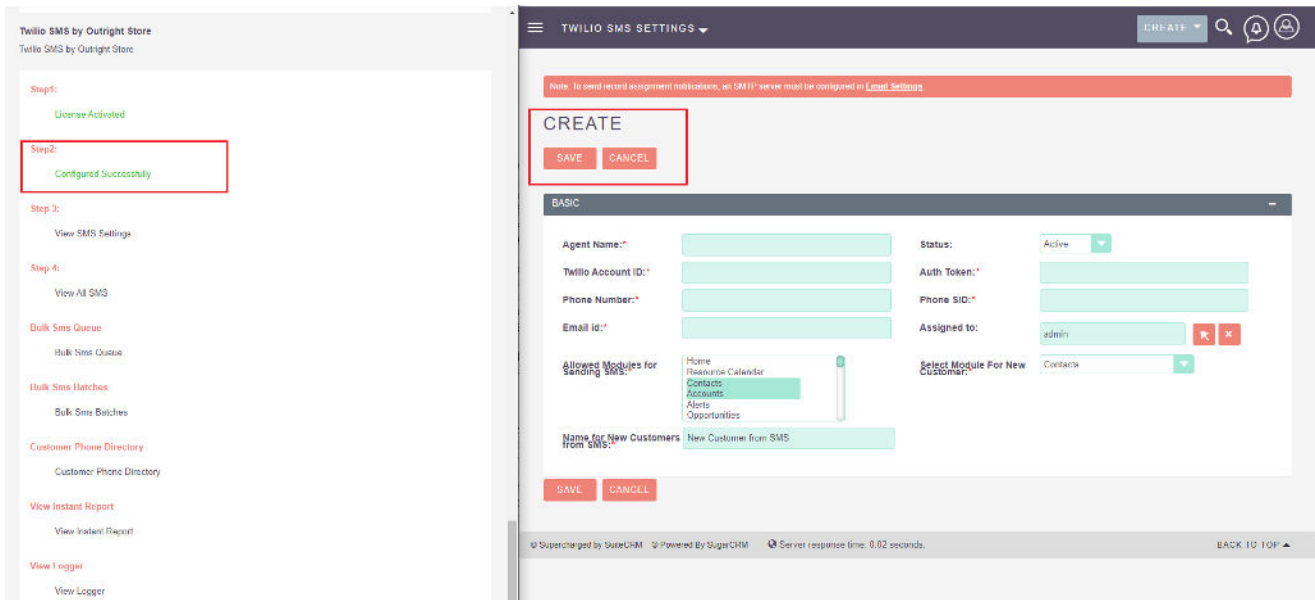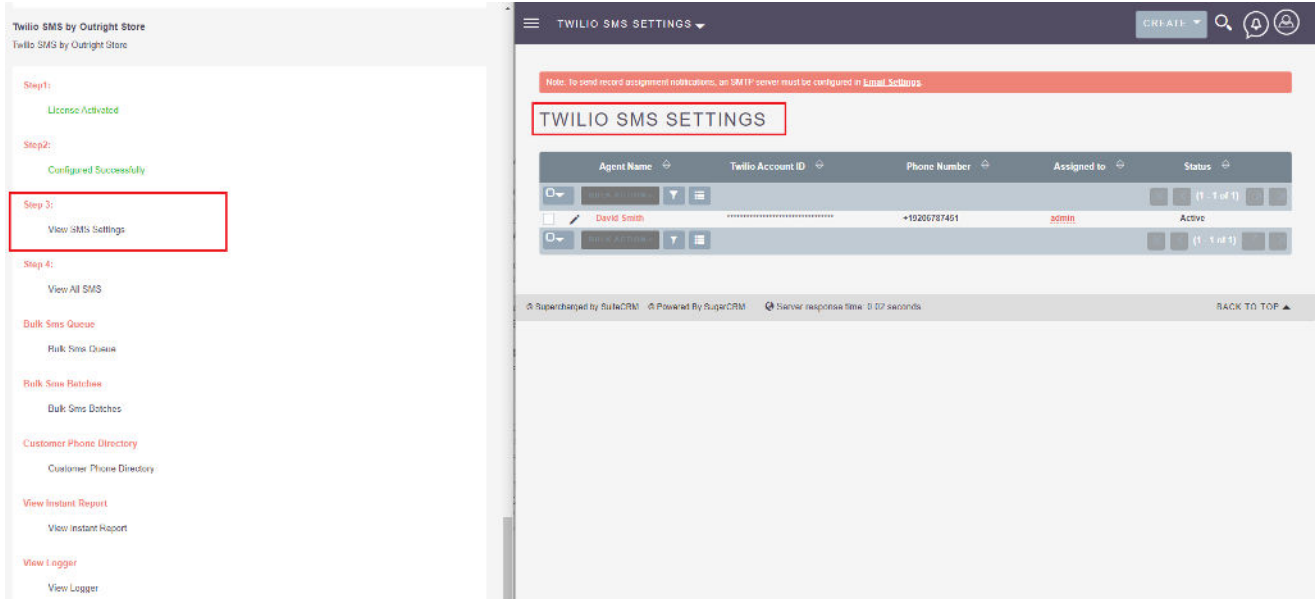**SuiteCRM Bulk SMS**

User Guide

User Guide:-

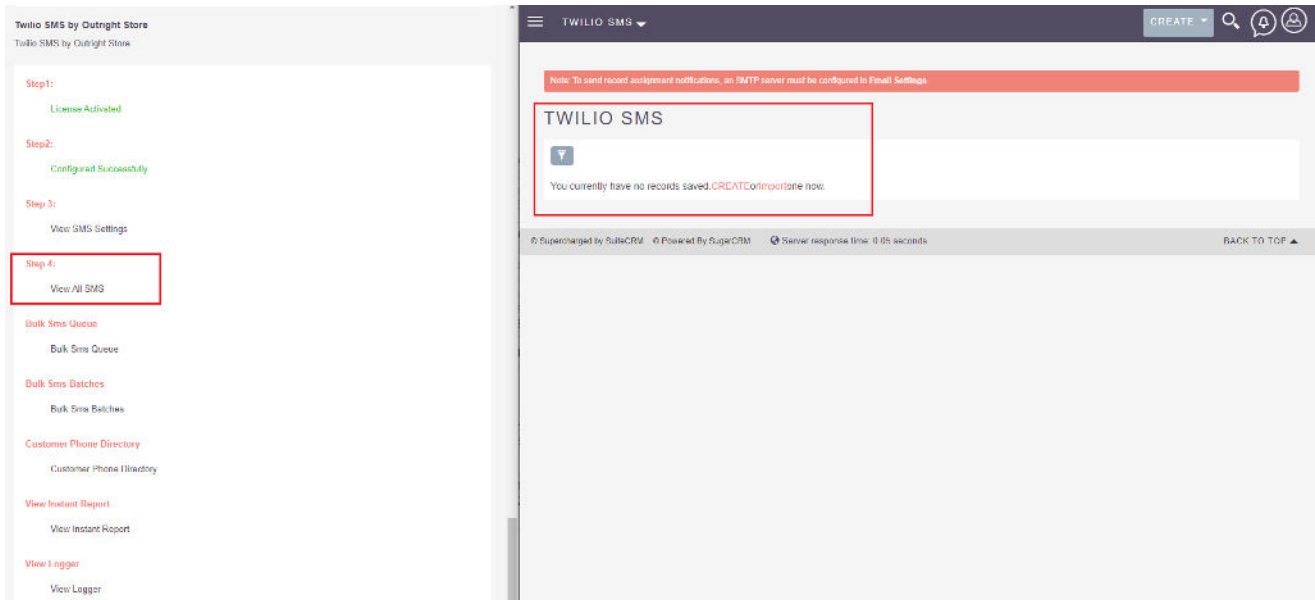1. The first step is to make sure the license is successfully configured.

2. In the second step, you need to configure your Twilio account by providing API credentials.
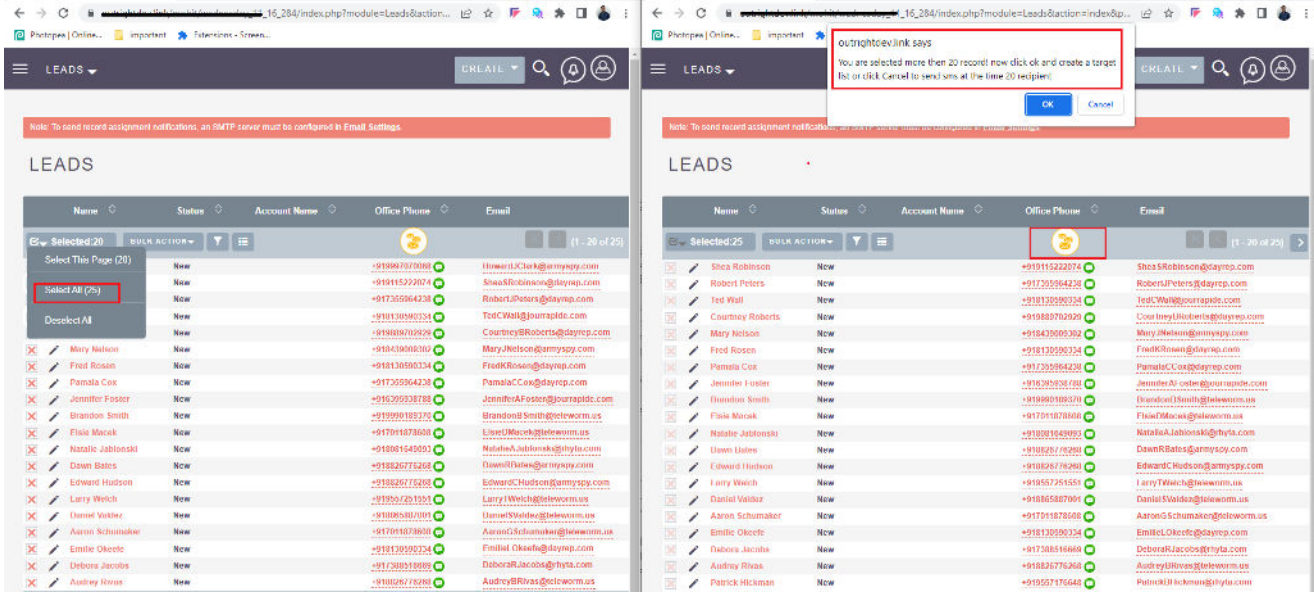
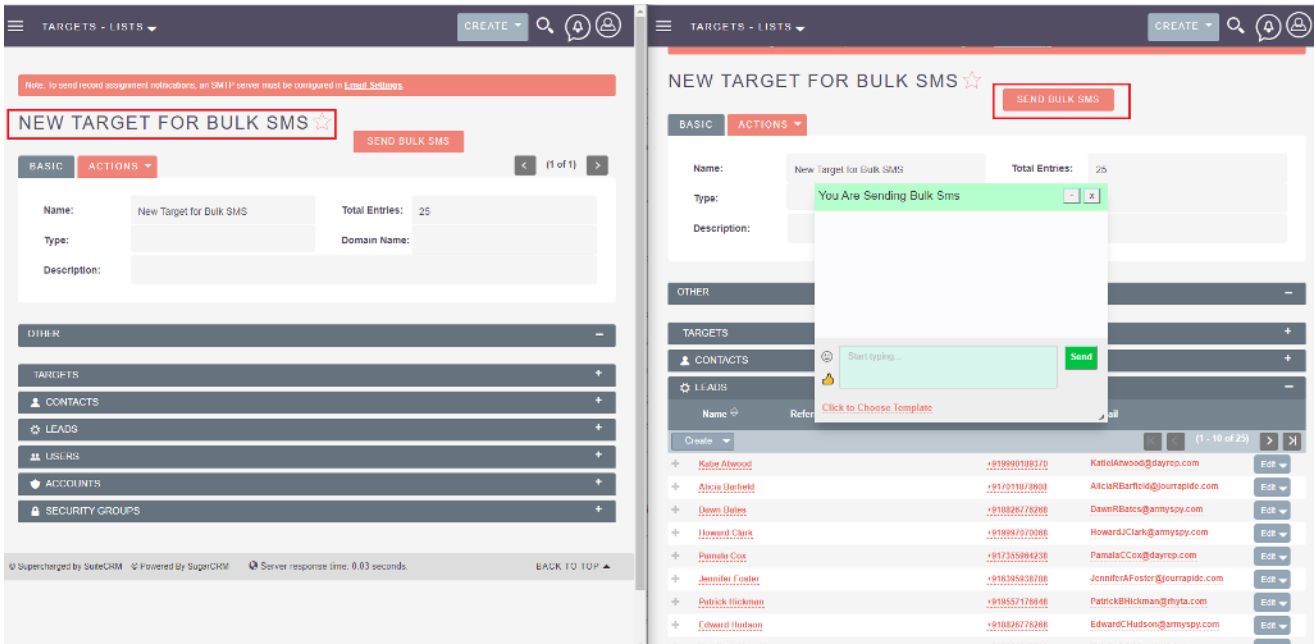3. Here, you can check existing Twilio settings.

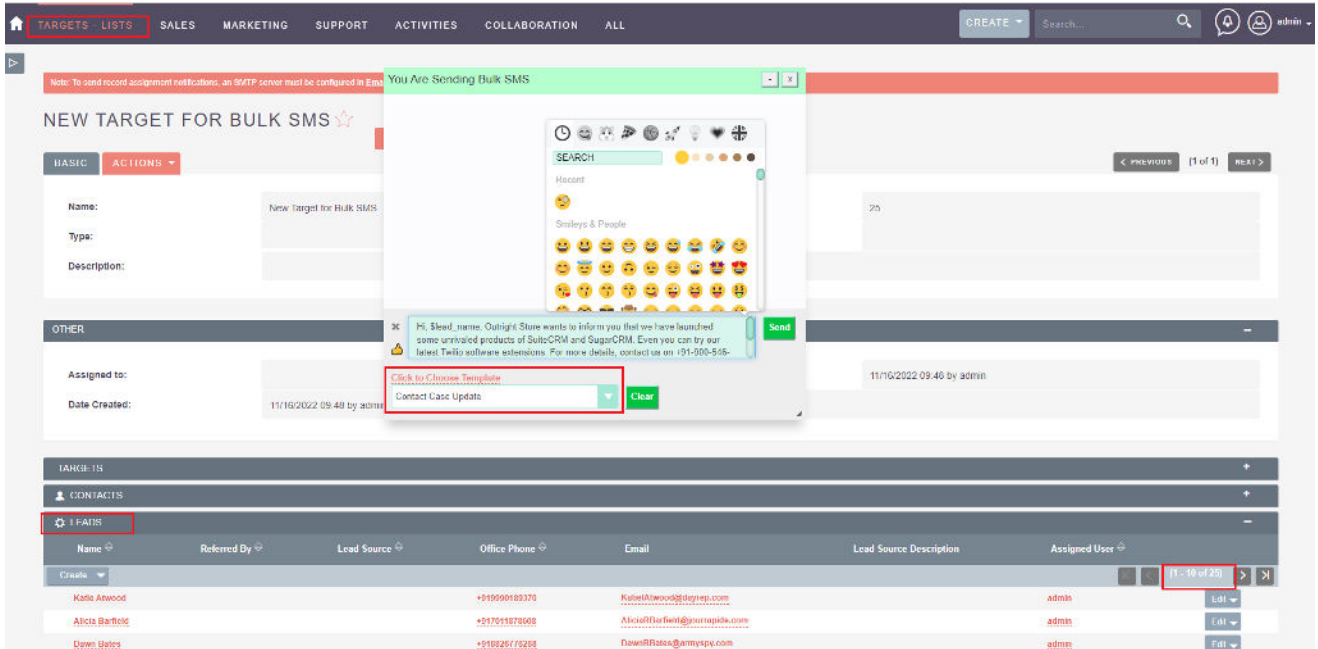4. In step 4, you can check all SMS sent using the Twilio Bulk SMS plugin.

5. Selects multiple records to whom you want to send Bulk SMS. Click on the bulk SMS icon. Then a pop will appear stating a target list will be created since you selected more than 20 records. Click on OK.

6. Once the target list is created, click on Send Bulk SMS button. In the chat window, either start typing a message or select a pre-built template.

7. You can also add emojis to the message. Click on Send Button when the final message is ready.

8. The messages will now add to the queue and people will start receiving messages shortly.