

SuiteCRM Bulk SMS

User Guide

User Guide:-

1. The first step is to make sure the license is successfully configured.

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2. In the second step, you need to configure your Twilio account by providing API credentials.

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Bulk SMS

3. Here, you can check existing Twilio settings.

Twilio SMS by Outright Store Twilio SMS by Outright Store	TWILIO SMS SETTINGS -	
Skep1: License Activated	Note: To send record assignment indifficulture; as SMTIP server must be configured in <u>Limit Settings</u> TWILIO SMS SETTINGS	
Step/2: Configured Successfully Step 3: View Stats Sattings	Agent Name ↔ Twillo Account ID ↔ Phone Number ↔ Assigned to ↔ O~ Or	5 Status 👄
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View Instant Report View Instant Report View Logger View Logger		

4. In step 4, you can check all SMS sent using the Twilio Bulk SMS plugin.



Bulk SMS

5. Selects multiple records to whom you want to send Bulk SMS. Click on the bulk SMS icon. Then a pop will appear stating a target list will be created since you selected more than 20 records. Click on OK.

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6. Once the target list is created, click on Send Bulk SMS button. In the chat window, either start typing a message or select a pre-built template.

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7. You can also add emojis to the message. Click on Send Button when the final message is ready.

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8. The messages will now add to the queue and people will start receiving messages shortly.

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