



SuiteCRM SMS Drip Campaign (premium)

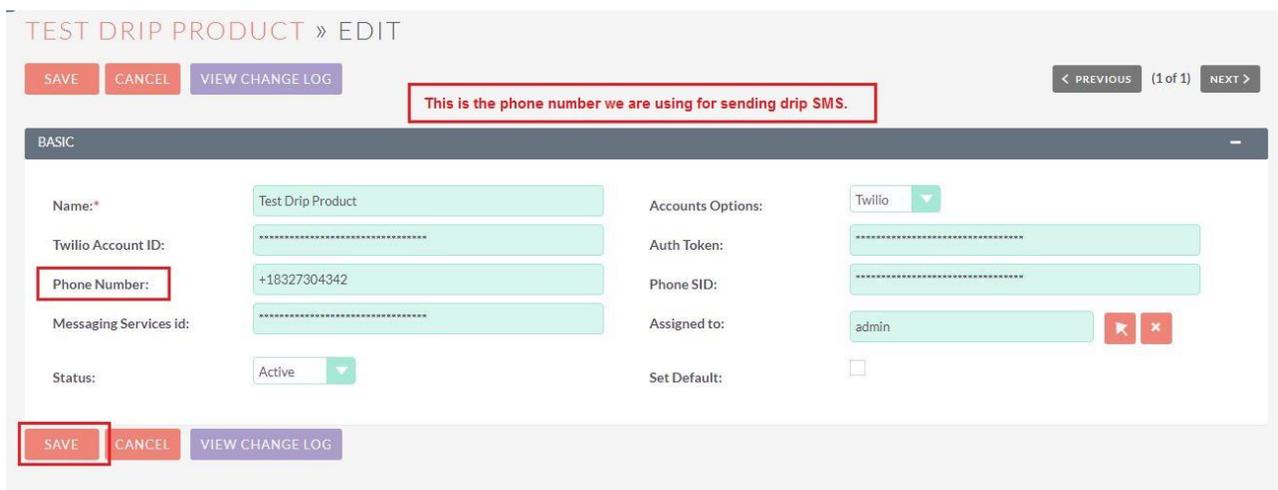
User Guide

User Guide:-

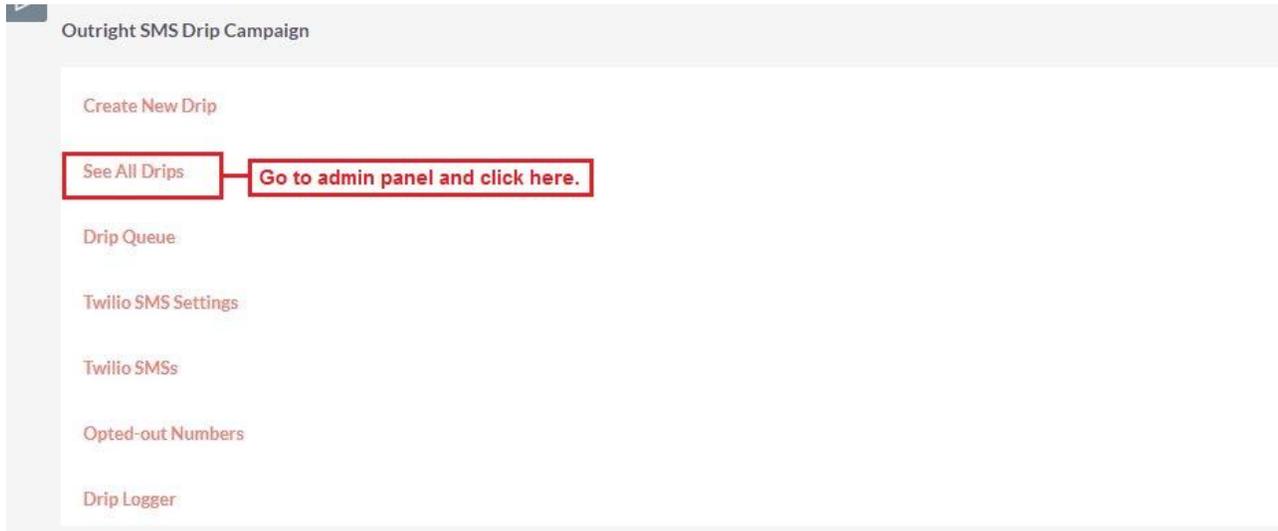
1. Go to admin panel and select the Twilio SMS Settings option.



2. Fill all the required information including account id, phone number etc.



3. Go to the admin panel and click on see all drips options settings. You can also create new settings from here.



4. Here is the drip setting that we have created.



5. Here we have created two different drips with different time duration.

TEST DRIP SMS ★

BASIC ACTIONS

PREVIOUS (1 of 1) NEXT

Name: Test Drip SMS Date Created: 04/29/2021 07:07

Description: Date Modified: 04/29/2021 08:09

DRIP CONTROLLER

Name	Activity Type	Template	After Days	Date Created	
Drip SMS Test 2	Sms	System-generated password email	1	04/29/2021 10:12	Remove
Drip SMS Test 1	Sms	Confirmed Opt In	0	04/29/2021 10:11	Remove

6. Go to the Account module and open the record.

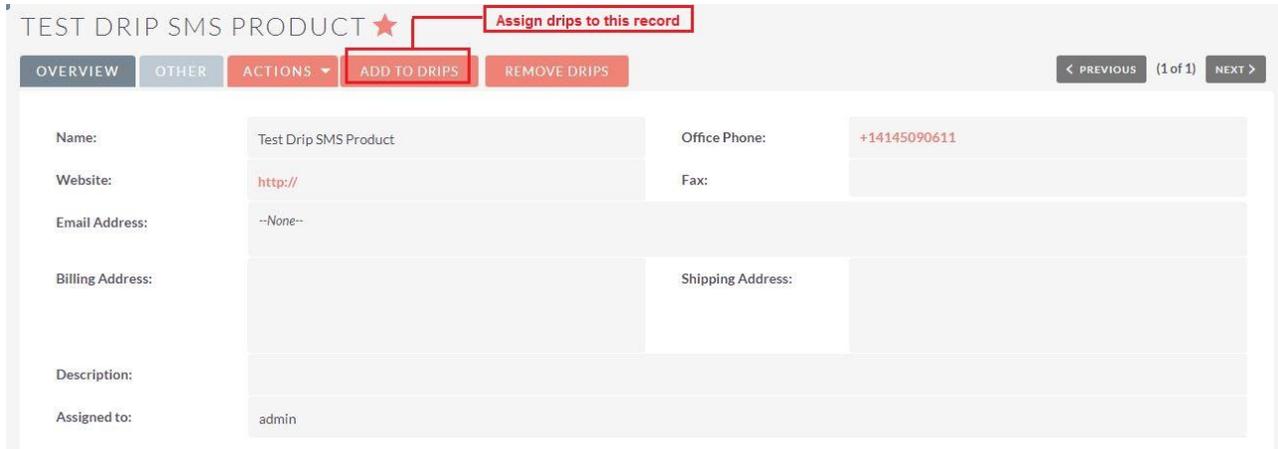
ACCOUNTS

Open the Accounts module and select the record

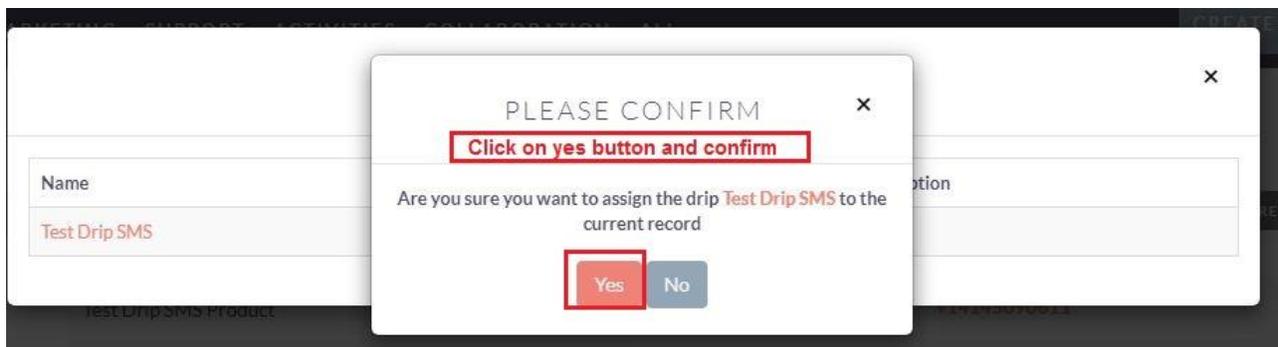
Name	City	Billing Country	Phone	User	Email Address	Date Created
Test Drip SMS Product			+14145090611	admin		04/29/2021 08:41

Security Groups: Mass Assign ASSIGN REMOVE Group: --None--

7. Now we'll assign the drips that we created earlier to this record.



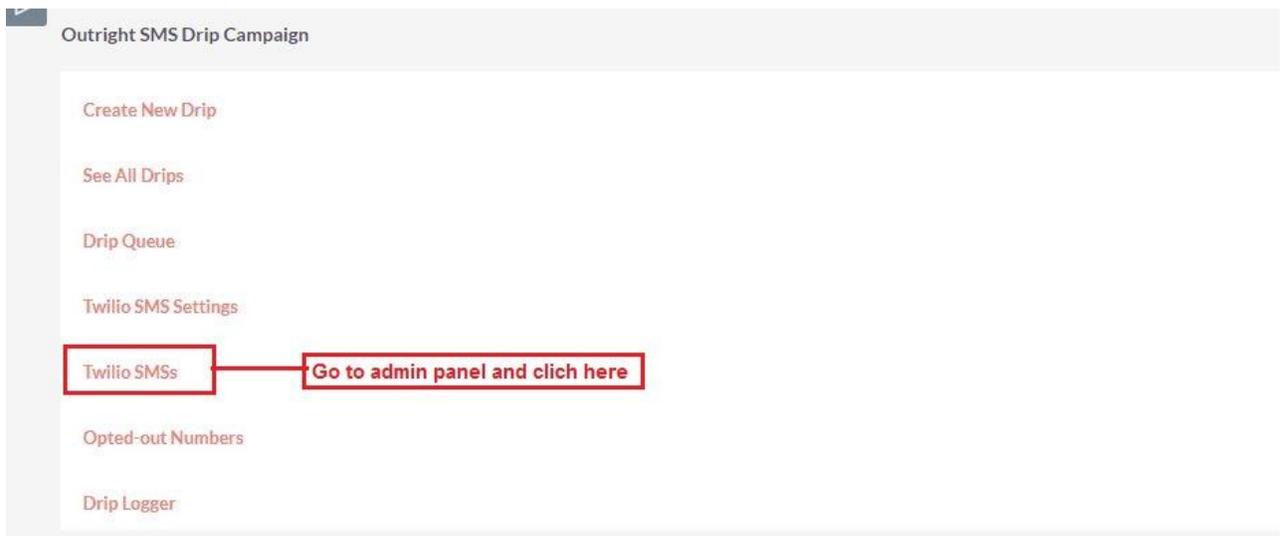
8. Click on yes button and confirm.



9. In the Drip queue subpanel, you can see the assign drips with information like status, schedule date etc.

Name	Drip Manager	Status	Template Name	Schedule Date	Date Created
0_Test Drip SMS Product_Confirmed Opt In	Test Drip SMS	Sent	Confirmed Opt In	04/29/2021	04/29/2021 10:13
1_Test Drip SMS Product_System-generated password email	Test Drip SMS	in_queue	System-generated password email	04/30/2021	04/29/2021 10:13

10. Go to the admin panel and click to the Twilio sms option.



11. Here you can see the send and recipient informations.

