



SugarCRM Email to Lead (Lite)

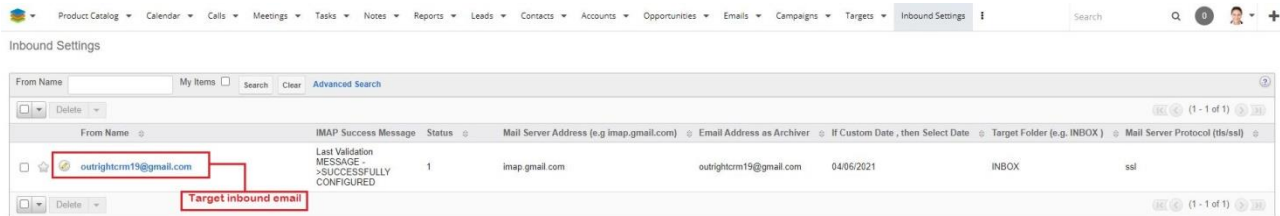
User Guide

User Guide:-

1. Go to the admin panel and click on the Inbound Settings option.



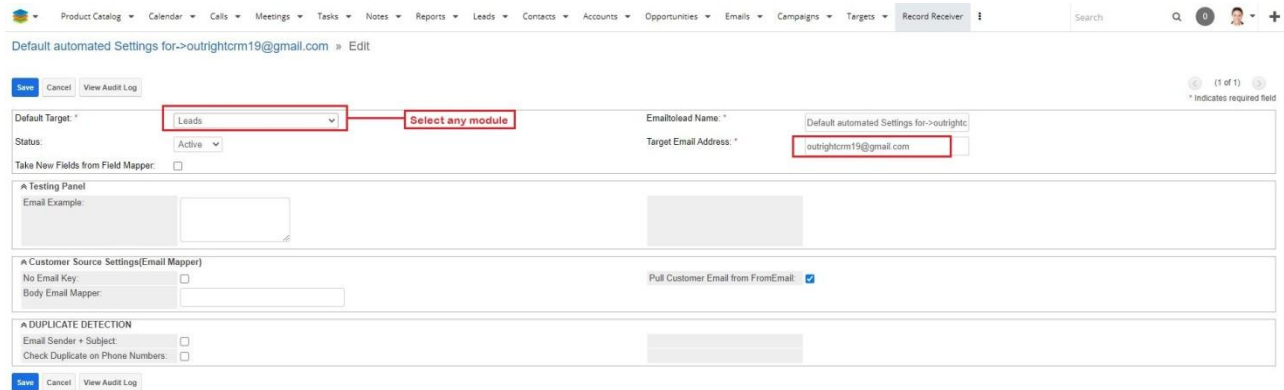
2. Here you can see the inbound email address set as archiver.



3. Click on the Email to Lead Receiver option.



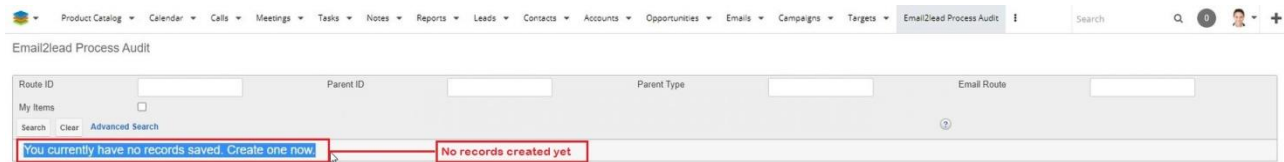
4. Here you can see the target module and other options.



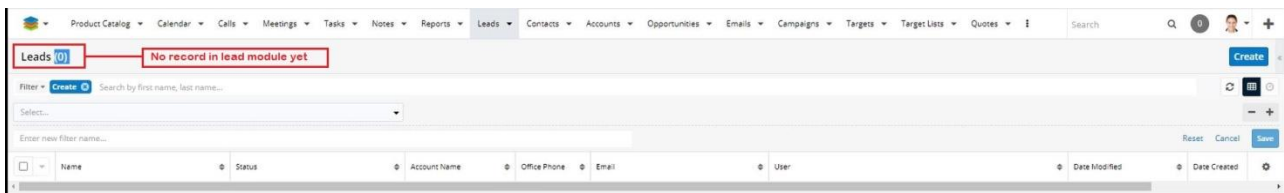
5. Click on the Email to Lead process Audit Option.



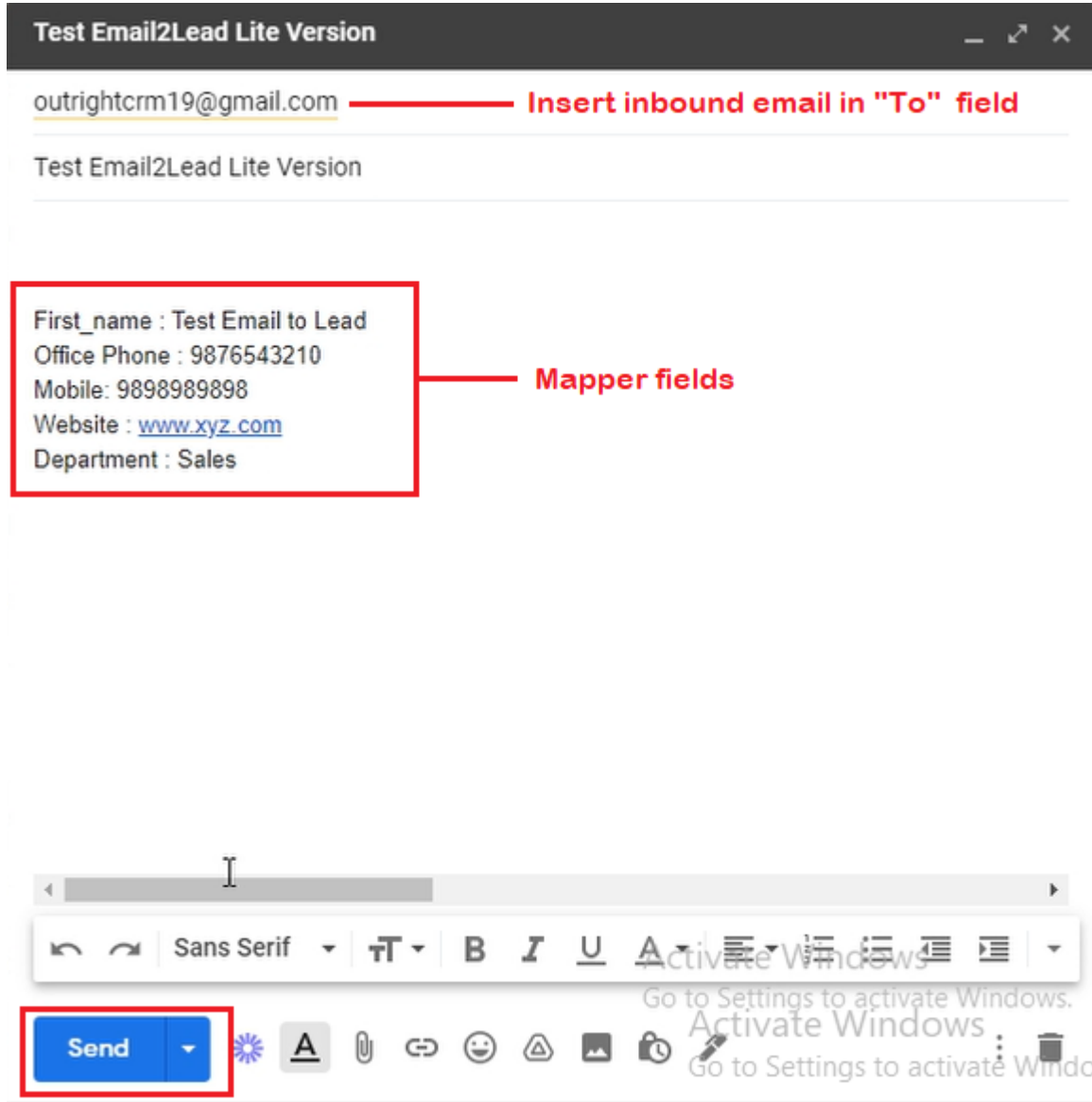
6. In the process audit, there is no record yet.



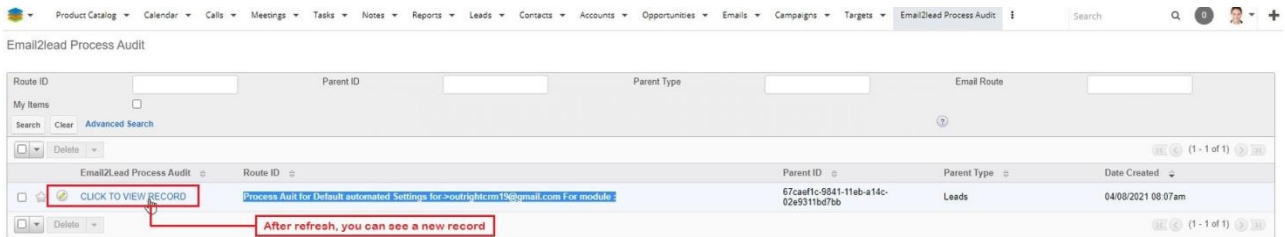
7. In the Leads module, there is no record yet as well.



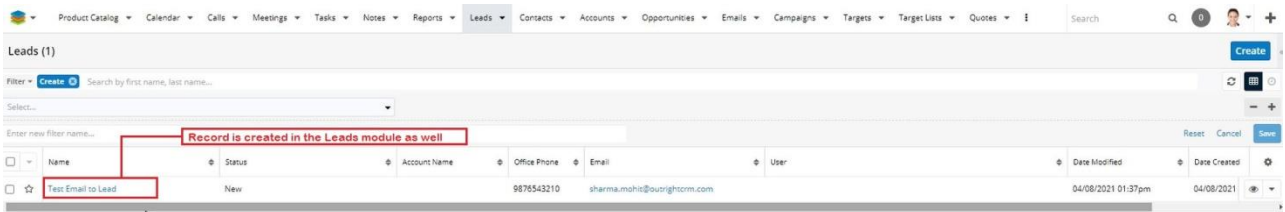
8. Insert inbound email in the “To” field and in body, enter mapper fields. Then send the email.



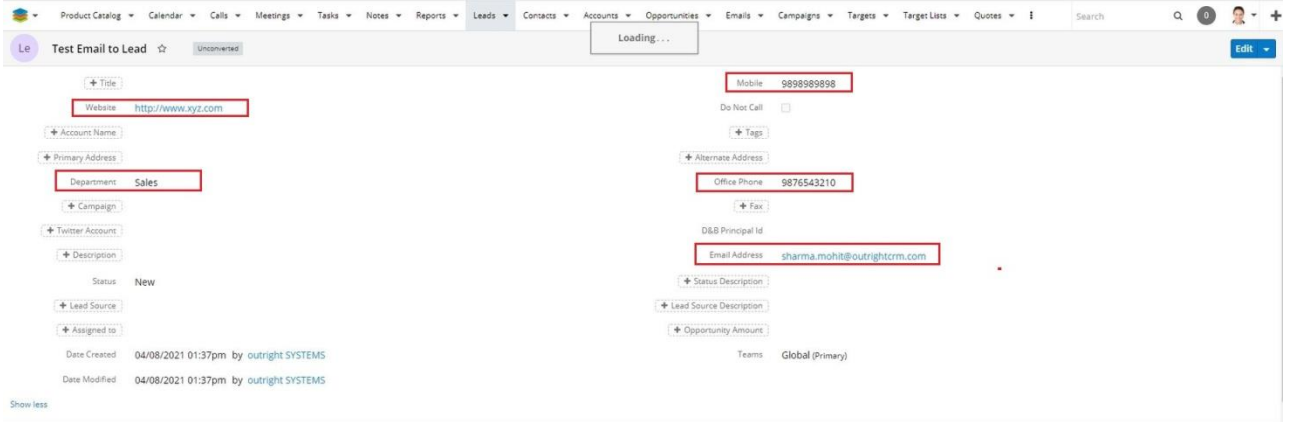
9. Go to the process audit and refresh page. Her you'll see fetched record.



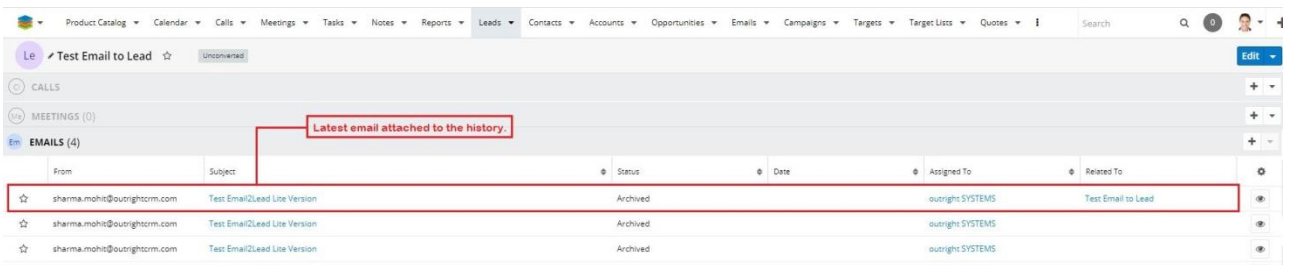
10. In the Leads module you can see a new record is created.



11. All the values are attached to their respective fields.



12. Latest Email is attached to the email subpanel.



13. By clicking on the email, you can see the detail view of it.

