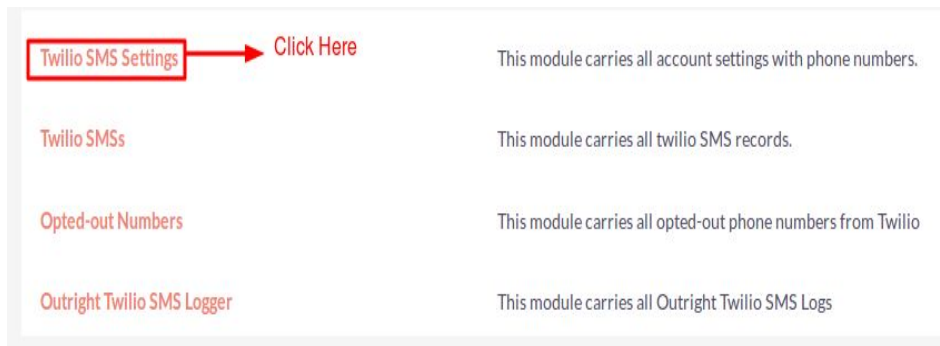




TWILIO SMS

Configuration Guide:-

1. Go to the Administration page.
2. Click on Twilio SMS settings.

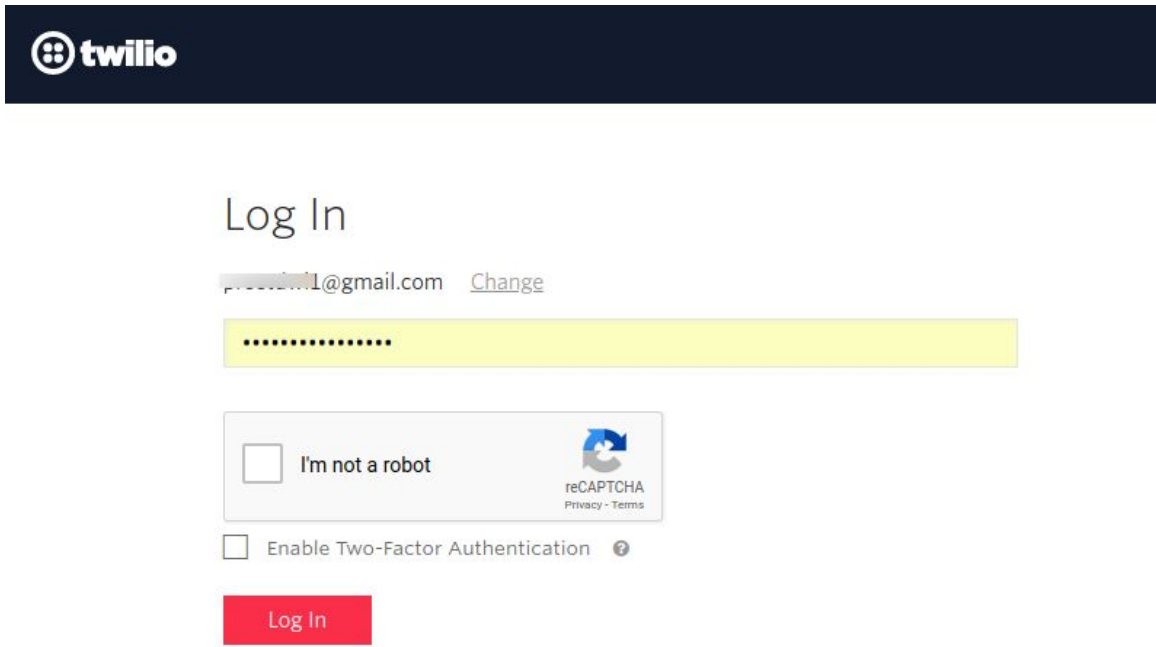


3. Create record in Twilio Settings.

A screenshot of a web application's 'CREATE' form for Twilio Settings. The form is titled 'CREATE' and has 'SAVE' and 'CANCEL' buttons at the top. It contains several input fields: 'Name' (marked with a red circle 1), 'Accounts ID' (marked with a red circle 3), 'Phone Number' (marked with a red circle 4), 'Status' (a dropdown menu set to 'Active'), 'Auth Token' (marked with a red circle 2), 'Phone SID' (marked with a red circle 4), and 'Set Default' (a checkbox). The form also has 'SAVE' and 'CANCEL' buttons at the bottom. The left sidebar shows 'Create Twilio Settings' and 'View Twilio Settings' options, and a 'Recently Viewed' section with 'Test123'.

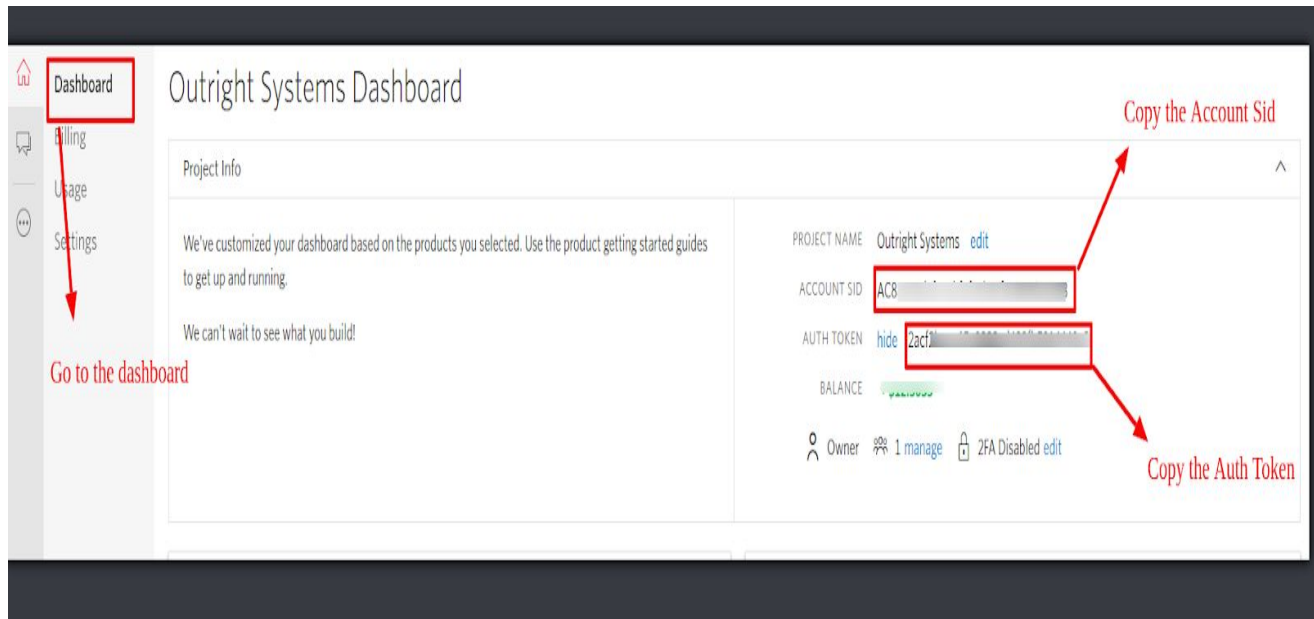
- 3.1 Enter the Name.
- 3.2 Enter the Account ID from twilio account.
- 3.3 Enter the Auth key from twilio account.
- 3.4 Enter phone number from twilio account.
- 3.5 Enter phone SID from twilio account.

4. Log into <http://www.twilio.com> using your Twilio Account.

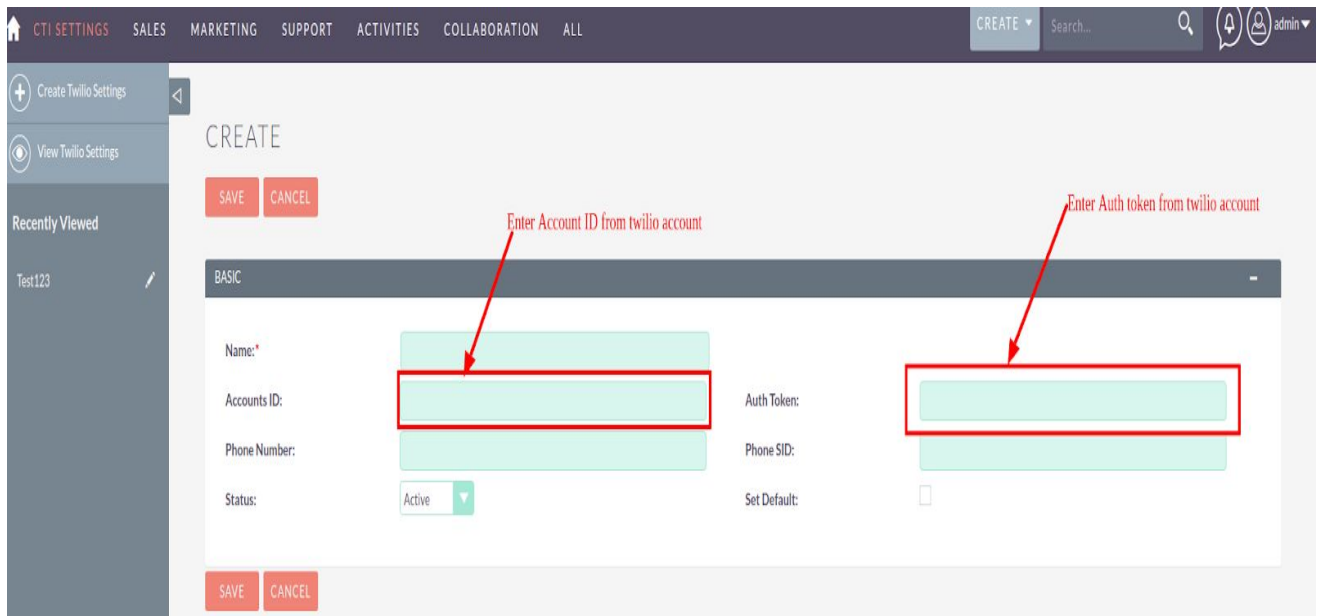
The image shows the Twilio login interface. At the top is a dark blue header with the Twilio logo. Below the header, the text "Log In" is centered. Underneath, there is a text input field containing an email address ending in "@gmail.com" and a "Change" link. Below the email field is a yellow password input field with dots. Further down is a reCAPTCHA box with the text "I'm not a robot" and a checkbox. Below the reCAPTCHA box is another checkbox labeled "Enable Two-Factor Authentication" with a help icon. At the bottom of the form is a red "Log In" button.

5. Go to the Dashboard.

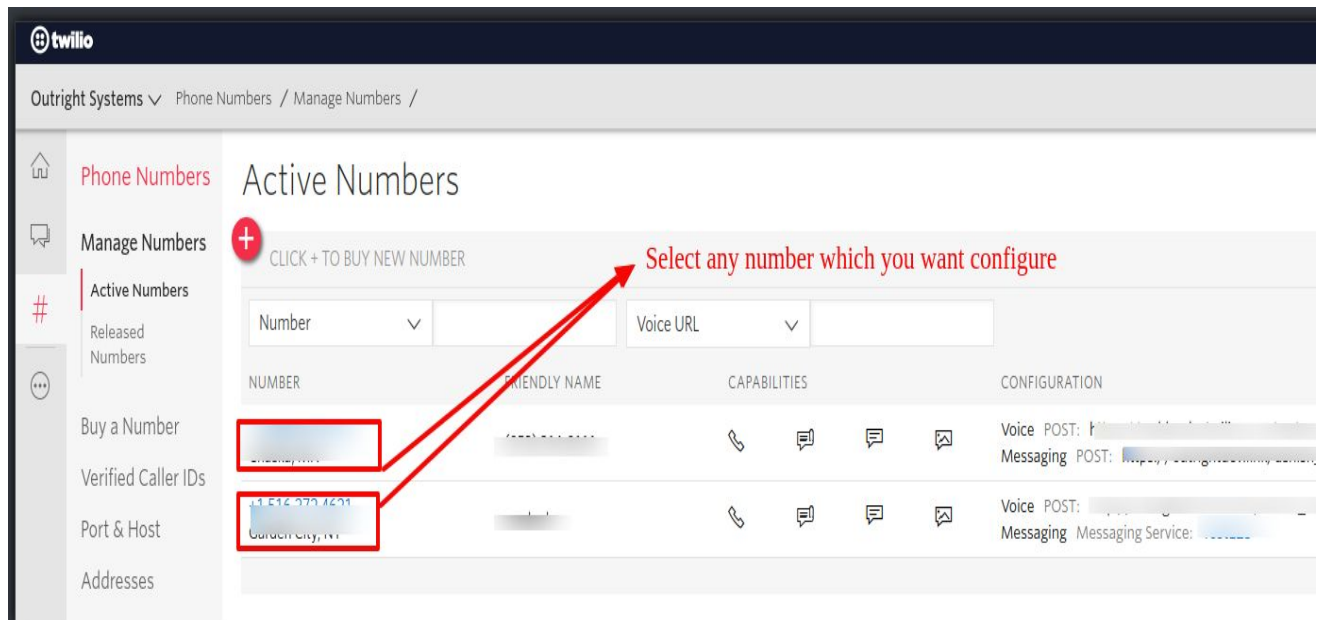
5.1 Copy and paste "Account SID" and "Auth Token" from the dashboard.



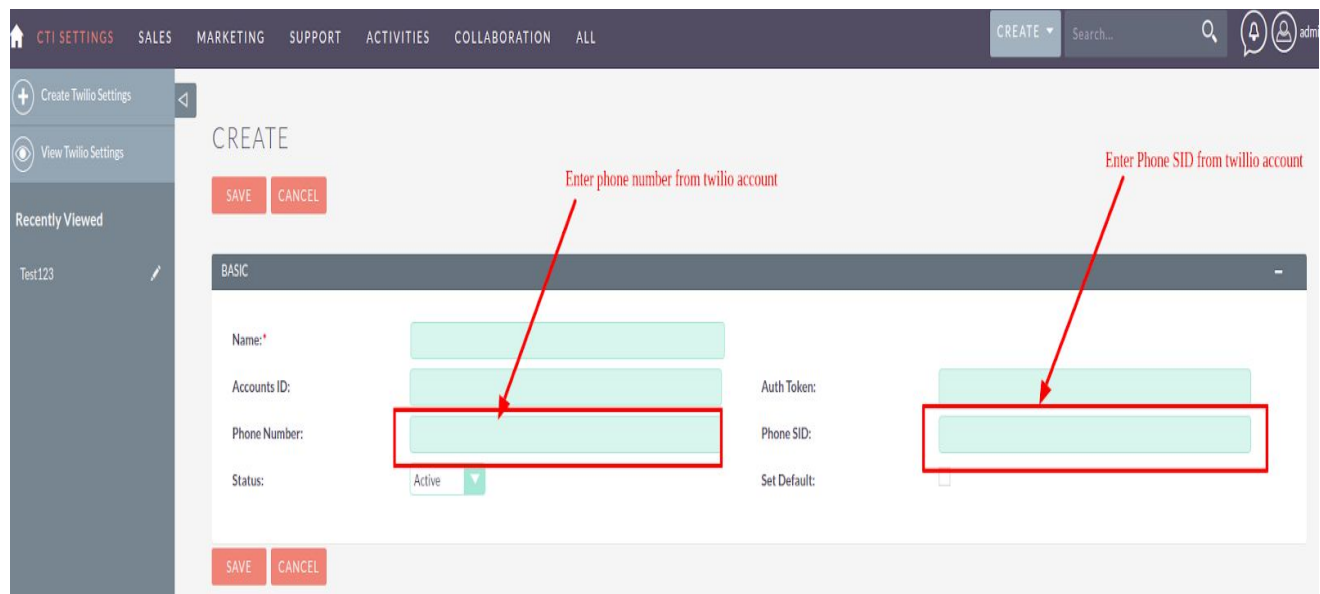
5.2 Paste Account ID and Auth key into CTI settings.



5.3 Select any number which you want to configure.



5.4 Copy and paste “phone SID” and “Phone number” from the dashboard.



User Guide:-

1. Go to the module list page (For which you want to click to sms functionality).
 - 1.1 Create and save a record and to fill with phone number.

The screenshot shows the 'CREATE' form for a new account in the Twilio CRM. The interface includes a top navigation bar with tabs for ACCOUNTS, SALES, MARKETING, SUPPORT, ACTIVITIES, COLLABORATION, and ALL. A 'CREATE' button is visible in the top right. The left sidebar contains a 'Create Account' button, a 'View Accounts' button, and an 'Import Accounts' button. Below these is a 'Recently Viewed' section listing 'Test', 'Test123', 'test121', and 'test122'. The main form area is titled 'CREATE' and has 'SAVE' and 'CANCEL' buttons. The form is divided into an 'OVERVIEW' section and two address sections: 'Billing Address' and 'Shipping Address'. The 'OVERVIEW' section contains fields for Name (twilio test), Website (http://), Email Address (email@example.com), Office Phone (9888888888), and Fax. There are also checkboxes for Primary, Opted Out, and Invalid. The 'Billing Address' and 'Shipping Address' sections each have a 'Street' field.

ACCOUNTS SALES MARKETING SUPPORT ACTIVITIES COLLABORATION ALL CREATE Search... admin

Create Account View Accounts Import Accounts

Recently Viewed

- Test
- Test123
- test121
- test122

CREATE

SAVE CANCEL

OVERVIEW

Name: twilio test Office Phone: 9888888888

Website: http:// Fax:

Email Address: email@example.com Primary Opted Out Invalid

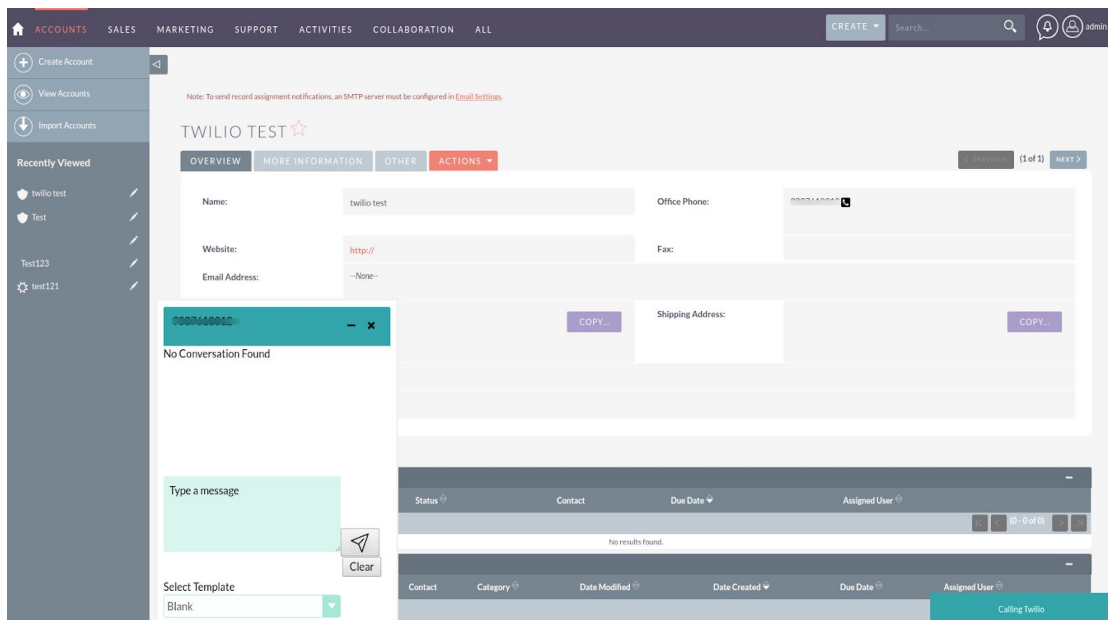
Billing Address Shipping Address

Street: Street:

2. Click on SMS icon button as well as.



3. When clicking on SMS icon button, pop-up will appear now you can start chatting.



4. You can also select Template for chat.

